Ozark Housing Authority Automates Its Timekeeping with NOVAtime’s Workforce Management Solutions

Located in Dale County in Ozark, Alabama, Ozark Housing Authority (OHA) provides low income residents with housing assistance through the management of low rent public housing. This program is income-based and eligibility requirements are set by HUD. OHA provides information on eligibility requirements, availability of rentals, and the status of any waiting lists and their application procedures.

After ending its use of Apex Systems, OHA recently implemented the NOVAtime 4000 Software as a Service (SaaS) Time and Attendance/Workforce Management solution to manage employee labor hours. This system provides efficiency and accuracy, while also allowing OHA to perform various labor management tasks, such as tracking employee accrual hours for vacation, sick leave, etc. OHA employee work hours are processed by the web-based NOVAtime 4000 SaaS solution, which interfaces with the Lindsey Payroll application for employee labor data synchronization. “The NOVAtime timekeeping system is rich in features and very easy to use,” states Tanya Griffin of Ozark Housing Authority, “The more I learn about the system, the more I really enjoy using this software.”

OHA also uses NOVAtime’s NT450 time clock to capture employee punch times. Ms. Griffin explains, “This clock is very user-friendly and makes it easy to clock in and out! That’s what I wanted and what I needed.”

Additionally, the NT450 time clock provides real-time access to employee timesheets, accrual information, work schedules, and performance tracking data. “It’s good to know that the NT450 has the ‘View Timesheet’ feature that allows employees to see and validate their work hours for the entire pay period,” Ms. Griffin adds, “It’s a nice option.”

When asked about the service provided by Gorrie Regan and Associates, Ms. Griffin indicated that, “They are very responsive. I send them emails and they respond quickly. There are no dumb questions—they make me feel comfortable asking questions so I can learn all aspects of the NOVAtime system.”

Ozark Housing Authority is impressed with the rich features available in both the NOVAtime 4000 SaaS solution and the NT450 time clock. They enjoy the flexibility of the subscription-based pricing model that allows them to pay based on actual usage without buying a perpetual license and hardware to support the system. Ms. Griffin concludes, “The implementation and pilot went smoothly, and we would highly recommend Gorrie Regan and the NOVAtime 4000 Workforce Management solution to any other organization that is looking to improve and streamline their labor management process.”

For more information on NOVAtime and how they can help you streamline your workforce management needs, please email sales@novatime.net or call 877.486.6682.