

Heritage Valley Federal Credit Union Has Experienced Increased Efficiency Since Implementing the NOVAtime 4000 SaaS Time and Attendance/Workforce Management Solution

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For over three-quarters of a century, Heritage Valley Federal Credit Union has been a trusted financial partner of the York County, Pennsylvania community. Heritage Valley is a member-owned progressive financial cooperative committed to the basic credit union philosophy: "Not for profit, not for charity, but for service." Today, the organization serves nearly 11,000 members from its three branches. Over three years ago, Heritage Valley chose the NOVAtime 4000 SaaS workforce management solution and NE Time Systems, a premier authorized NOVAtime reseller, to manage their time and attendance needs.

NOVAtime 4000 SaaS is a complete and fully-integrated workforce management solution that includes time, attendance, scheduling, accruals, leave management, and reporting features and functionality. Prior to installing the solution, Heritage Valley utilized a paper-based system, with employees submitting timesheets by hand, through interoffice mail, or by fax. This caused timing challenges with timesheet approvals and payroll processing. According to Kristina Rose, Vice President of Member Services at Heritage Valley FCU, the greatest benefit the company realized from implementing NOVAtime 4000 was efficiency, saying that "the new NOVAtime system has sped up the whole payroll process, from 45 minutes down to 10 minutes."

Now, all of Heritage Valley's time and attendance processes are automated and handled electronically, including the completion, approval, and final review of timesheets, and the processing of totals into their Payentry payroll software. Management appreciates how electronic approvals enable them to approve employee hours quickly and easily. For example, Ms. Rose used to spend 30 to 45 minutes conducting her final review, which required her to make calls to confirm specifics with her team. With NOVAtime 4000, it only takes her about 10 minutes to complete the final approval, and she loves that she can access the system from home on a Sunday afternoon to perform the task. Moreover, with final approvals completed prior to Monday morning, Tom Ernst, CFO, can run payroll in a timely fashion; he is no longer held up waiting for unapproved timesheets to be reviewed.

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When asked about other benefits of NOVAtime 4000, Ms. Rose adds, "I like the fact that you can go into the annual calendar and get a good view of employees' time off." She is also pleased that they now have much more reporting capability. Indeed, the system includes a robust internal reporting tool with over 100 report templates that can be configured to the company's specific needs.

Not only is NOVAtime 4000 powerful, but it is innovative and designed to be easy to use by any user level. Ms. Rose agrees, "The system is very user-friendly. Employees learned it quickly and found it to be easy to use." She explains that Heritage Valley employs a diverse group of people with various levels of experience with respect to new technology, and all parties had no trouble converting to the NOVAtime 4000 system.

NE Time Systems, a NOVAtime Summit Partner (top five reseller), performed the implementation for Heritage Valley. Ms. Rose complimented them on their exceptional service, and said, "NE Time Systems was able to accommodate everything we requested." NE Time Systems and NOVAtime value their partnership with Heritage Valley FCU, and hope to continue the lasting relationship.



For more information on NOVAtime and how they can help you streamline your workforce management needs, please email sales@novatime.net or call 877.486.6682.
