

Connect Staffing Pleased with NOVAtime's Reporting and Customer Service

Connect Staffing, Inc. implements NOVAtime Workforce Management / Time and Attendance SaaS solution and is delighted with the results.



RANCHO CUCAMONGA, CALIF. (PRWEB) June 12, 2018 -- NOVAtime Technology, Inc. (<http://www.novatime.com>), a leading provider of enterprise Workforce Management / Time and Attendance solutions, announced Connect Staffing, Inc.'s successful implementation of NOVAtime Workforce Management solution and its outstanding experience with NOVAtime's customer service.

"NOVAtime's customer service and support stand head-and-shoulders above our former time and attendance partner. It's refreshing to work with a company that really listens to its customers, acts on suggestions, and just gets it."

Founded in 2012 by Cima Johnson and her daughters, [Connect Staffing, Inc.](#) is a temporary staffing agency that specializes in light industrial positions. Connect Staffing differs from its competition because they primarily offer long-term and temp-to-hire positions, rather than short-term jobs. Located in the heart of Orange County in Southern California, the company prides itself in the additional services and training it provides to its clients as well as its fun and family-oriented work environment.

Connect Staffing was dissatisfied with their reports and the customer service they received from their prior workforce management provider. They share a common client with one of their competitors, and they noticed that this competitor had better reports. After some research, Nick Hinrichs, Assistant Operations Manager at Connect Staffing noticed that NOVAtime's built-in reporting tool was much more customizable and user-friendly. "I liked the ability to control the settings for triggering exceptions and the smoothness of time corrections and meal premium management," praised Mr. Hinrichs. The NOVAtime system allows Connect Staffing to proactively manage employee meal and rest breaks which saves premium pay for missed meal.

After Connect Staffing implemented NOVAtime's cloud-based workforce management / time and attendance solution, Mr. Hinrichs reflected on his experience, "NOVAtime's customer service and support stand head-and-shoulders above our former time and attendance partner. It's refreshing to work with a company that really listens to its customers, acts on suggestions, and just gets it. They were very helpful and always available." Connect Staffing has over 400 employees using five (5) NT7000 biometric smart time clocks installed in several job sites.



About NOVAtime

With over 20,000 customers, NOVAtime is headquartered in Rancho Cucamonga, California, and has become the leader in integrating Workforce Management solution with Human Resource and Payroll systems. Known for its scalable and leading-edge software and hardware technology, NOVAtime has been selected as the preferred Workforce Management / Time and Attendance solution provider by many of the best-managed companies in the world.

For more information on NOVAtime, please visit www.novatime.com or call 877.486.6682.
