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Diamond Bar, Calif. ([PRWEB](#)) April 24, 2014 -- NOVAtime Technology, Inc. (http://www.novatime.com), a leading provider of enterprise Workforce Management solutions, announced today that Fairbanks Natural Gas, LLC has implemented [NOVAtime 4000 SaaS Time and Attendance/Workforce Management Solution](#).

As natural gas supplier to one of the largest cities in Alaska, Fairbanks Natural Gas (FNG) has been serving over 1,000 residential and commercial customers since the spring of 1998. For over 15 years, FNG has played an integral part in reducing emissions in Fairbanks by enabling residents and businesses to move from using heating oil and coal, dirty fuels that release high levels of carbon pollutants into the atmosphere, to using natural gas, a proven cleaner alternative. In a region known for frigid winters dipping below -40 and even -60 degrees Fahrenheit, FNG also plays an important role in reducing heating costs, as natural gas is a less expensive alternative to traditional heating fuels such as petroleum, propane, diesel, wood, and coal.

With employees in the field performing multiple jobs, Fairbanks Natural Gas was in need of a flexible, yet reliable Time and Attendance Solution, and so it chose the NOVAtime 4000 SaaS solution. Providing all the functionality of traditional licensed software, the SaaS solution offers the additional benefits of a cloud-based solution, including the ability to access the system via the internet at any time and a server environment provided completely by NOVAtime.

To access the system, FNG employees and supervisors can use standard web browsers, a NT450 biometric fingerprint clock or mobile apps. NOVAtime's native mobile applications for Windows, iPhone, Android and Blackberry allow employees and supervisors to access all of the essential time and attendance functionality of the system, including punching in and out, transferring, viewing timesheets and schedules and requesting and approving time off—all from wherever the users happen to be. According to Elizabeth Ryan, from FNG's Accounts Payable and Payroll Department, "NOVAtime has made it possible for our mobile employees to track what they're doing in real time. Our company has many jobs which require tracking and an employee can punch in the field to switch from one job to another with ease by using the phone apps."

When asked about the best feature of the system, Ms. Ryan could not pick just one: "I personally like the audit feature, which we did not have available to us before. I also really appreciate the scope of the reports that we can produce which I can fine tune to properly allocate wages in our accounting software." Included in the 100 pre-installed report templates in the system are several designed specifically to report information for accounting and payroll. Audit trail reports track all data transactions in the system, from employee punches, to changes in their schedules, maintaining detailed records on who initiated the transaction, what the transaction was, where it took place (IP address), when it took place (timestamp) and why it took place.

Superior technology, however, is not what has most impressed Ms. Ryan about the system—the superior service that she received from Technical Support Specialist Luis Moreno is. In her words, "I personally love the time and attention our account technician, Luis, puts into trying to work out all the features we require of the service. We have pretty complicated and demanding on call, job, and project tracking requirements, which Luis works with me closely on tracking properly. The couple of things we have hiccups on are actively being

worked on by our technician to make the process smoother."

A Wells Fargo payroll customer, FNG also found the ease with which NOVAtime 4000 integrates with Wells Fargo payroll an attractive component of the system. In addition to Wells Fargo, the system has the existing ability to integrate with over 300 payroll, HRIS, ERP, job tracking, scheduling, and accrual systems, and is constantly being enhanced to include new capabilities. Of her decision to implement the system, Ms. Ryan explains, "NOVAtime is a preferred vendor of Wells Fargo, and you met all of our requirements for a really attractive price."

NOVAtime is proud to be able to meet and exceed all of FNG's requirements, and provide the company with a state-of-the-art workforce management solution that fully and easily integrates with FNG's payroll and accounting software.

About NOVAtime
Established in 1999, NOVAtime has helped over 10,000 organizations around the world benefit from the use of NOVAtime Workforce Management solutions. With corporate offices located in Diamond Bar, California, NOVAtime utilizes the latest advancements in technology for its complete suite of Workforce Management solutions. This has enabled NOVAtime to serve companies with complex data collection requirements, including badge/biometric time clocks, browser-based data collection, telephone features, PDA scanners, etc. NOVAtime offers solutions for scheduling, labor allocation, job costing, work-order management, and cost center allocation. The NOVAtime 4000 SaaS solution is delivered via Software-as-a-Service and features a multi-tiered, multi-tenant infrastructure. Alternatively, the NOVAtime 4000 STAR licensed solution can be delivered on-premise, installed on the customer's servers. While NOVAtime 4000 STAR is available for companies with over 1000 employees, NOVAtime also offers the NOVAtime 4000 STARbox for companies with up to 1000 employees. For more information about NOVAtime and to learn about how it has helped other companies control costs and remain compliant with today's challenging business requirements, please visit www.novatime.com or call 877.486.6682.

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