

## Phillips Pet Food & Supplies Selects the NOVAtime 4000 SaaS Workforce Management Solution with Smart Time Clock Kiosks

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DIAMOND BAR, CALIF., January 28, 2013 – NOVAtime Technology, Inc. (<http://www.novatime.com>), a leading provider of enterprise Time and Attendance/Workforce Management solutions, announced that Phillips Pet Food & Supplies has significantly increased their productivity by utilizing the NOVAtime 4000 SaaS Time and Attendance/Workforce Management Solution.

Celebrating 75 years of business, and having been led by three generations of the Phillips family, Phillips Pet Food & Supplies is today the largest distributor of pet food and supplies in the United States. Over the last 32 years, Phillips has experienced explosive growth, vaulting them from a company of nine employees to a company with over 1,000 employees. In the same time period, the company has expanded their delivery area from a 50 mile radius to 26 states and increased their warehouse space from 2,000 square feet to 1.1 million square feet. In the midst of this expansion, Phillips determined that they needed a time and attendance partner who was capable of accommodating their growth. They chose the NOVAtime 4000 SaaS workforce management solution, implemented by NE Time Systems (<http://www.netimesystems.com/>), a premier authorized NOVAtime reseller.

Often, Phillips Pet Food & Supplies will receive large orders from customers. Prior to implementing NOVAtime 4000, managing time and attendance would become a challenge during these crunch times, with management focused on fulfilling these orders. Now, Phillips's management team is pleased that the system enables managers to delegate more effectively, and streamline time and attendance tracking. Moreover, Phillips has really appreciated having no limits on the number of managers who can review, correct, and approve timesheets in preparation for running payroll. The scalable power of NOVAtime 4000, coupled with the expertise and responsiveness of the NE Time Systems team, has delivered in accommodating Phillips's rapid growth.

Lori Kornacki in Phillips's Human Resources department shares, "I really like the system overall. It is easy to get around." In particular, she likes the tools for editing timesheets. According to Ms. Kornacki, "All divisions of the company have found it to be quite user-friendly. One specific example is that driver managers appreciate having the ability to record a meeting start and end time for their employees, eliminating the need for employees to punch in and out when they come in to work specifically for a meeting." She adds, "Managers also really love having the ability to set up a report to be emailed to them on a schedule."

Ms. Kornacki also really likes that the software is web-based and cloud-based, and she explains that Phillips has realized a number of benefits of hosted software. First, no additional infrastructure is required to support the hosted time and attendance system. Additionally, supervisors and salespeople who travel with laptops appreciate being able to access the software from anywhere. Likewise, night shift supervisors,



who previously found it difficult to approve timesheets prior to the Monday morning deadline, can now finish this work from home over the weekend, as needed.

NOVAtime 4000 has also empowered Phillips to monitor aspects of their growth and to make strategic changes. For instance, Ms. Kornacki explains that "although in certain departments, overtime will always be inevitable, Phillips has been able to control its overtime expenditures by closely monitoring and restructuring along the way."

When asked about services provided by NE Time Systems, Ms. Kornacki enthusiastically responded, "You guys rock! The service is exceptional!" She then told a story of when Phillips's facilities were hit by a hurricane. Due to the loss of power, their generators engaged and the resultant power surge blew out the NT6500 time clock kiosks. Ms. Kornacki was impressed by the NE Time Systems' turnaround time, saying, "We had replacement units right away." NOVAtime and NE Time Systems are both excited to have Phillips Pet Food & Supplies as a client, and hope to continue providing services to aid their continued growth.

## Update – Phillips Upgrades to Newly-Released NT7000 Smart Time Clocks

DIAMOND BAR, CALIF., April 24, 2013 – Phillips Pet Food & Supplies has upgraded their existing NT6500 time clocks to NOVAtime's latest and most advanced smart time clock, the NT7000. The new NT7000 smart time clock feature a vibrant 7" high-resolution color display with capacitive 1024 by 600 touchscreen, a wide-angle camera that captures photos (usage optional), and enables employees to perform full self-service functions, such as punching in and out, viewing schedules, and more.

Phillips is using the NT7000 biometric fingerprint model which features a state-of-the-art Lumidigm fingerprint reader, delivering fast performance and accurate readings time after time. Mark Bishop from Phillips agrees, "Everything has been fantastic as far as the performance and ease of use for NT7000."



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***For more information on NOVAtime and how they can help you streamline your workforce management needs, please email [sales@novatime.net](mailto:sales@novatime.net) or call 877.486.6682.***

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