Exceptional Persons, Inc. Leverages NOVAtime's Latest Tech for Their Mobile Workforce

Iowa-based non-profit Exceptional Persons, Inc. utilizes NOVAtime's state-of-the art mobile solutions to streamline their workforce.

> *"NOVAtime's flexibility in scheduling has been the most helpful to EPI... Having shifts throughout the day and night, we are able to enter any schedule needed."*

DAMOND BAR, CALIF., September 15, 2015 – NOVAtime Technology, Inc. (http://www.novatime.com), announced today that the non-profit agency, Exceptional Persons, Inc. (EPI, http://www.episervice.org) has implemented NOVAtime Software as a Service (SaaS), the hosted version of NOVAtime's industry-leading time and attendance solution. With the implementation, EPI utilizes the latest technology of advanced scheduling and Internet telephony to manage their mobile workforce.

EPI, founded in 1957 in Waterloo, Iowa, as Exceptional Persons, Inc. is a private, non-profit organization created as a catalyst for community-based services for people with developmental and other related disabilities. Today's EPI fosters the active community participation of people with disabilities through residential and transportation services, day activity centers, community living, as well as works to expand child care options and to improve the quality of child care available for families in Northeast Iowa. To that end, NOVAtime provides a specifically-tailored solution for EPI to care for each individual.

EPI had been using ADP's enterprise solution, but when that product was slated to be discontinued, EPI began searching for a comparable time and attendance package that could address their many time and attendance challenges. After deciding upon NOVAtime, EPI was pleased with the outcome. "NOVAtime's flexibility in scheduling has been the most helpful to EPI," stated Deb Jungling, Business Director and Chief Financial Officer of EPI. "Having shifts throughout the day and night, we are able to enter any schedule needed and multiple schedules." EPI has also selected NOVAtime's Advanced Scheduling Module (ASM), which brings additional flexibility by automating communication among EPI staff. With EPI's staff spread out throughout the community in various locations and homes, Ms. Jungling adds, "we look forward to the improved communication and confirmation of staff review of schedules... These features would bring a lot of assistance with the assurance of appropriate staffing levels at all sites."

Additionally, EPI utilizes NOVAtime's phone-in system for mobile their workforce who have limited computer access due to the nature of their services in the field. Employees have the ability to call into the system to clock in and out, listen and respond to

voicemails, and check their schedules. EPI also successfully transitioned their phone-in system to NOVAtime's new SIP (Session Initiation Protocol) phone-in solution in July 2015. The new system increases the overall product quality, reliability, and scalability. Two new functions were added in this latest release, which incorporate mobile phone technology and text messaging. Gil Sidhom, VP of Research and Development, explains, "Employees may receive the punch confirmation text messages or receive their work schedules texted to their phone using NOVAtime 5000's new SIP phone-in solution." Having the ability of receiving text messages to receive punch confirmation and work schedules allow greater flexibility for EPI's mobile workforce—all to the end of making the world a better place for persons with disabilities.

About NOVAtime

With corporate offices located in Diamond Bar, California, NOVAtime is the leader in integrating Time and Attendance Management with Human Resource and Payroll systems. Since its establishment in 1999, over 10,000 organizations have benefitted, and continue to benefit, from NOVAtime's Workforce Management solutions. Known for its scalable and leading-edge software and hardware technology, many of the best managed companies in the world have chosen NOVAtime as their preferred Time and Attendance / Workforce Management solution provider. For more information about NOVAtime, please visit www.novatime.com or call 877-486-6682.

For more information on NOVAtime and how they can help you streamline your workforce management needs, please email sales@novatime.net or call 877.486.6682.