

Hager Hall Conference & Event Center Chooses NOVAtime 4000 SaaS

NOVAtime Technology, Inc. (www.novatime.com), a technology company, has announced that Hager Hall Conference & Event Center has significantly increased their productivity by utilizing the NOVAtime 4000 SaaS Workforce Management Solution and NT450 Smart Time Clocks.

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Hager Hall Conference & Event Center in Hagerstown, MD is a magnificent facility and the largest conference center in the Quad-State area. With 17,000 square feet of meeting space and an occupancy capacity of over 4,000 people, Hager Hall is in a league of its own. With an inviting lobby and elegant Grand Ballroom, the venue is perfect for any occasion, including meetings, seminars, conferences, wedding receptions, concerts, social events, and more. When Hager Hall realized the need to effectively track their employees' time and attendance and monitor and control event labor costs, they chose the NOVAtime 4000 SaaS Workforce Management / Time and Attendance solution.

According to Samelia Quinn, Office Manager at Hager Hall, NOVAtime 4000 has improved operations in a number of ways. Firstly, utilizing biometric fingerprint technology has completely eliminated the possibility of "buddy punching" (employees punching for one another) and falsified records.

When asked about the NT450-FP Push Technology Smart Time Clock Kiosk, Ms. Quinn elaborates, "The clock is user-friendly and easy to use. The interface is very clear, and it welcomes our employees by name."

Ms. Quinn adds, "Employees now punch in under their own department and under their own event. Calculating the costs for each event used to take me about four hours each pay period. Now, it is just five seconds to run a report!" She continues, "Tracking events has completely changed how I do things, saving me a ton of time. The software is easy to navigate, and I love that I can create my own reports!"

Some of Ms. Quinn's other favorite features are the Supervisor Dashboard and the In/Out Board. With access to real-time information, Hager Hall can now better monitor their staffing levels halfway through the week, allowing them to manage employee hours. The system has also saved managers time preparing timesheets for payroll.





Case Study Hospitality Workforce Management Solutions

Another benefit of implementing NOVAtime 4000 is billing based on monthly active employees. Because Hager Hall's employment numbers fluctuate each month, due to the nature of the industry, Ms. Quinn appreciates that the company is only charged for the number of active employees.

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What Ms. Quinn finds most compelling about the software is "the simplicity of how to use it. I really, really like it. I feel like I have more control over the output."

NE Time Systems, a premier authorized NOVAtime reseller, performed the implementation for Hager Hall. Speaking of the NE Time Systems team, Ms. Quinn says, "You guys are great! Everyone I have spoken with has made me feel like I am the only person they have to talk with." NOVAtime and NE Time Systems are excited to have Hager Hall Conference & Event Center as a client, and hope to continue providing services to help them to do more of what they do best.



For more information on NOVAtime and how NOVAtime can help you streamline your workforce management needs, please email sales@novatime.net or call 877.486.6682.
