

## Volunteers of America of Wisconsin Upgrades to the NOVAtime 4000 STARbox Workforce Management Solution


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*NOVAtime Technology, Inc. (<http://www.novatime.com>), a leading provider of enterprise Time and Attendance / Workforce Management solutions, is happy to announce that Volunteers of America of Wisconsin upgraded their existing NOVAtime 3000 system to the NOVAtime 4000 STARbox Workforce Management solution.*

Volunteers of America (VOA) is a national faith-based nonprofit organization that employs almost 16,000 paid, professional employees to provide housing and healthcare to America's most vulnerable groups, including veterans, at-risk youth, the frail elderly, men and women returning from prison, homeless individuals and families, people with disabilities, and those recovering from addictions. Volunteers of America of Wisconsin (VOA-WI) is dedicated to enriching the lives of elderly and disabled adults by providing affordable, quality housing and residential care. Each year, VOA-WI provides services to over 200 people and their families. In order to streamline internal business processes, VOA-WI utilizes the NOVAtime 4000 STARbox solution for their timekeeping needs.



NOVAtime 4000 STARbox is a flexible, scalable, and user-friendly workforce management solution complete with time, attendance, scheduling, accrual, leave, and reporting features that operate in real-time. VOA-WI is currently utilizing NOVAtime 4000 STARbox for approximately 100 employees and 12 supervisors. Time entry is performed with the use of NOVAtime's NOVAtouch devices, requiring biometric fingerprint validation before employee access is granted. Cassandra Zamora, Human Resources Manager at VOA-WI, states, "I really like the fingerprint scanner. It's the best thing for our company because employees don't have to enter any information other than their employee ID, and then scan their finger. It's great not having to remember a password."

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VOA-WI's supervisors use NOVAtime 4000 STARbox to manage and approve their employee's time. Ms. Zamora adds that "supervisors like being able to access the system remotely." NOVAtime 4000 STARbox is designed to be innovative, user-friendly, and easy-to-use by any user level, making it easy for employees, supervisors, and system administrators to learn and utilize.

Prior to implementing NOVAtime solutions, VOA-WI entered time into a spreadsheet by hand, and then exported the file to their UltiPro payroll system. Now, through the use of Push Technology, employee time records are automatically updated to the database in real-time, as transactions occur. NOVAtime 4000 STARbox is able to export a payroll file that integrates with UltiPro for accurate payroll processing. Moreover, Ms. Zamora expresses that implementing the NOVAtime system has "cut down the payroll processing time by six to eight hours every two weeks!"

Integrated Time Systems (ITS), a premier authorized NOVAtime reseller, performed the initial NOVAtime 3000 implementation, as well as the NOVAtime 4000 STARbox migration for VOA-WI. ITS' proven experience and customer service enabled them to perform the implementation both quickly and thoroughly. Ms. Zamora described ITS' services as "fantastic!" Jeff Neduzak, Support Services Manager adds, "VOA has been a wonderful and great client for us, and we enjoy building a relationship with them.

NOVAtime is proud to be able to provide Workforce Management / Time and Attendance solutions for a non-profit organization like Volunteers of America. NOVAtime and ITS are both enthusiastic that VOA decided to upgrade their existing NOVAtime 3000 system to NOVAtime 4000 STARbox, and are looking forward to fostering long-lasting partnerships between all parties.



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***For more information on NOVAtime and how they can help you streamline your workforce management needs, please email [sales@novatime.net](mailto:sales@novatime.net) or call 877.486.6682.***

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